Instructions for Uploading Documents to SmartVault

- 1. Upload your current year tax documents to the **TY22 file folder**.
- 2. **PDF's, Word and Excel** are the only allowable file types to upload to the portal.
- 3. **Best Practice** combining and uploading a single PDF of all your tax documents will expediate your income tax return preparation and processing. If possible, please upload one single PDF in lieu of multiple PDF files.
- 4. **<u>Do not</u>** upload password protected files. If you need assistance with unprotecting files, please contact Stephanie Wilms at stephaniewilms@hurstkelly.com.
- 5. <u>File Names -</u> please be aware that the file name you assign to each of your uploaded document(s) is <u>not</u> visible to us when we prepare your returns. Therefore, any information that you want to convey to us, that is not determinable by looking at the actual uploaded document, <u>must be communicated to us in another way</u> such as, in notes in a Word file. If you have any questions regarding this, please contact our office.
- 6. Once you have uploaded **all** your documents to SmartVault and your tax returns are <u>ready to</u> <u>be prepared</u>, please send an email to info@hurstkelly.com (with your full name and cell phone number in the body of the email). Our office will not begin preparing your income tax returns until we receive this email.
- 7. If you receive <u>additional documents</u> or become aware of <u>additional information</u> after you have emailed info@hurstkelly.com, please email stephaniewilms@hurstkelly.com to coordinate our receipt of your additional information.
- 8. Please feel free to reach out to our office with any questions about your submission of electronic documents to Stephanie Wilms at 513-234-0977 (extension 106) or email her at stephaniewilms@hurstkelly.com.